

Cease Additional Services or submit a change request for Higher Everyday Living Services



If you would like to cease Additional Services, or change or cancel any Higher Everyday Living Services received by a resident at one of our Opal HealthCare Communities, please fill in the details below. Please be advised that within the first 28 days of agreeing to purchase the Higher Everyday Living Services from us, you can change or cancel the services without notice. After this initial cooling off period, you can always change or cancel services by providing us with 28 days' notice. Any submitted variation request is made subject to and in accordance with your Higher Everyday Living Agreement (HELA).

I am completing on behalf of a resident ☐

I am the resident ☐

DD MM YYYY

Today's date

Resident Details

Resident first name

Last name

Resident number (eg CNOOXXXXX as per fee statement)

Care Community Name

If you are completing this on behalf of a resident, please include your details

First name

Last name

Email

Your authority to act for the resident (e.g. EPOA, Guardian)

Please provide details of the services that you wish to change or cancel