

Respite Agreement Guide

This guide is designed to help you understand your rights and responsibilities under your Respite Services Agreement with Opal HealthCare, and to ensure you have an opportunity to ask our team members any questions you may have.

Have we explained the following?

Room	
<input type="radio"/> Have you been told your room number?	Details
<input type="radio"/> Do you know the length of your respite stay and your current discharge date?	Details
<input type="radio"/> Do you know if you have any approved funded days remaining or if you will be required to self-fund any part of your respite stay?	Details
<input type="radio"/> You may need to move rooms in certain circumstances. Has the team member explained to you what those circumstances are?	Details & Part D

Care and Services

Standard Services

<input type="radio"/> The services you will receive are based on your assessed needs and the requirements of the Aged Care Act. The services we provide include services such as food and accommodation, recreational activities, and clinical services such as nursing care. <input type="radio"/> The Care Community you have selected may offer a range of Higher Everyday Living Services. The Customer Support Manager in the Care Community will talk to you about the services available for purchase.	Details
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Fees and Charges

<input type="checkbox"/> There are two basic types of respite care: funded and self-funded .	Details
<input type="checkbox"/> If you don't hold an Aged Care Screening and Assessment or you have exceeded the number of funded respite days available to you, you will be required to pay Self-Funded Respite Care Fees.	Part C
<input type="checkbox"/> Do you know if you have any approved funded days remaining or if you will be required to self-fund any part of your respite stay?	Details
<input type="checkbox"/> Respite fees must be paid in advance and the first payment is calculated from your entry date. The amount you need to pay is detailed in the invoice that is provided to you along with your Respite Agreement.	Part C
<input type="checkbox"/> Are you aware of any third-party (broker) who may be covering part or all your respite fees? If so, have you informed us of this third-party arrangement, including providing us with any relevant paperwork.	Details

Signing your Resident Agreement

<input type="checkbox"/> Have you have received a copy of your Respite Agreement?	Details & Part C
<input type="checkbox"/> You have been encouraged to seek independent legal and financial advice before signing your Respite Agreement.	Details & Part C

Disclaimer

This checklist should be read as an accompanying document to the Agreement (should you elect to move into the Care Community), but it does not form part of your Agreement. This checklist is not a complete statement or summary of all provisions in the Agreement, and it does not purport to identify all considerations relevant to your decision to enter into an Agreement. Information provided is subject to change without notice and should not be considered a substitute for obtaining independent advice on the Agreement. You are encouraged to seek independent legal and financial advice before signing this Agreement.